

4 June 2018

**Upcoming Water Main Works – Brisbane CBD**

Dear Customer

Queensland Urban Utilities is committed to excellence in water and sewerage services. As part of this commitment, we are trialling new technology that will help us to analyse our water network remotely, using sensors attached to our water mains that will register leaks and pressure variations in real time. **No water services will be interrupted by this work.**

**What's happening?**

From **Wednesday 6 June 2018**, Queensland Urban Utilities will start work to install the sensors at **eight locations** across the **Brisbane CBD** (see map below).

The work will be done **at night between 9pm and 5am, Monday to Friday**. Construction is expected to take about **three weeks** to complete, with work at each location completed in about **two to three nights** (weather and site conditions permitting).

This work has been scheduled after-hours to comply with approved traffic permits. Crews will endeavour to complete high noise work as early as possible each night (site conditions permitting).

**What can I expect?**

Prior to installing the sensors, we will excavate a small area on either the road or footpath, to allow access to the pipe. During this process, nearby residents and businesses might be impacted by:

- **construction-related noise and dust**, including the use of a concrete/bitumen cutter on the first night and a jet rodger and vacuum truck on the second and possibly third nights
- **backfilling and resurfacing** once the work is completed



- some **footpath access and on-street parking** might be temporarily unavailable
- **changed traffic conditions** and possible lane closures around work sites with traffic management in place to manage traffic flow and maintain property access
- **night work** under safety lighting for two to three nights at each location
- some **driveway access impacts** due to changed traffic conditions. We will maintain vehicle access during construction.

#### How will the impacts be managed?

The project team will manage the construction impacts by:

- staging the work to minimise customer impacts e.g. completing all the saw cutting for eight locations on a single night, if possible
- placing **barriers** and suitable **signage** around the work areas during excavation
- **minimising noise** and **dust** and managing both at the source, to the extent possible
- using **traffic management** to ensure the safety of road users and pedestrians and to maintain property access
- **restoring** affected roads, driveways and footpaths as close to their original condition as possible, when the work is completed (prior to reopening the road at the end of the shift).

Please take care and observe all signposting, speed limits and any directions given by traffic controllers.

#### Find out more

For information about the project, you can:

- contact Project Engineer, **Ethan Bartier**, on **0427 319 427** during business hours or email [Ethan.Bartier@urbanutilities.com.au](mailto:Ethan.Bartier@urbanutilities.com.au)
- email [community.feedback@urbanutilities.com.au](mailto:community.feedback@urbanutilities.com.au)
- call our Contact Centre on 13 26 57 (7am-7pm, weekdays)

Thank you for your patience while we complete this important work.

Yours faithfully



Ethan Bartier  
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